



COMMUNITY OUTREACH AND VICTIM WITNESS SERVICES

"Safeguarding the quality of life in our community through professional service and community partnerships"

To obtain more information about Albany Police Department services such as traffic concerns or sign up for community alerts, visit our website at:

www.albanyga.gov
facebook.com/AlbanyPDGA

Or visit us at:

201 W Oglethorpe Blvd, Albany, GA 31702
Office Hours (8:00AM to 6:00PM, M-F): 229-431-2100

Officer's Name

ID#

Police Report Case Number

"Deliver world-class law enforcement services through best practice"

- | | | | |
|--|----------------|-------------------------|-------------------|
| • Dougherty County DFACS | 1-855-GA CHILD | • Dougherty County Jail | 229-430-6500 |
| • District Attorney's Office | 229-431-4130 | • Juvenile Court | 229-431-2162 |
| • State Court Solicitor | 229-302-3301 | • Health Department | 229-638-6424 |
| • Open Arms | 229-431-1121 | • Senior Services | 800-282-6612 |
| • Magistrate Court | 229-431-3216 | • State Court | Fax #229-483-6299 |
| • Municipal Court | 229-431-2865 | • Probate Court | 229-431-2102 |
| • Albany-Dougherty
Special Investigative Unit | 229-430-5150 | | |

HOW ARE WE DOING?

The Albany Police Department wishes to further our Community Oriented Policing Philosophy by maintaining close ties with the citizens of Albany and providing quality service. Feedback from you, our customer, is essential in providing the best possible service.

This survey may be completed faxed to 229-483-6297 or dropped off at the Albany Police Department.

1. Was the police response timely?
2. Was your request or problem handled effectively?
3. Were you treated with courtesy and respect?
4. Describe your contact with the police:

Victim of Crime Reporting a Crime Traffic Related Other: _____

5. What is your opinion of the level of service provided by the Albany Police Department?

Satisfied Satisfied Somewhat Satisfied Not Satisfied

6. Do you have any community concerns over safety and security in neighborhood that you would like to share?

7. Comments or any recommendations for suggestions or recommendations for suggestions or improvements in police service:

(Optional)

Name: _____

Email Address: _____

Phone Number: _____

IMPORTANT COMMUNITY RESOURCE NUMBERS

Alcohol Related Issues:

Alcoholics Anonymous: 800-643-9618
Al-anon.org (For families of alcoholics) 866-504-6974
Mothers Against Drunk Drivers: 850-681-0061

Domestic Violence Services:

Open Arms: 229-431-1121
Liberty House: 229-439-7065
24-Hour Domestic Violence Crisis Line: 800-334-2836

Drug Dependency Counseling:

Hope Counseling: 866-788-5175
BHG Albany Treatment Center: 229-903-0022

Family Assistance Services:

Dougherty Samaritans: 229-888-7420
United Way: 229-883-6700
The Lord's Pantry: 229-435-0911

Identity Theft:

Federal Trade Commission (FTC): 1-877-382-4357
www.identifytheft.gov

Scams and Frauds (FTC):

Report at www.reportfraud.ftc.gov

Mental Health Services:

Behavioral Health at Phoebe: 229-312-7001
Aspire Behavioral Health: 229-430-1960
Georgia Crisis Response Services: 1-800-715-4225
National Suicide Prevention Hotline: 1-800-273-8255
or 404-730-1600

Rape/ Sexual Assault:

Rape Crisis: 229-432-8181
Lily Pad Sane Center: 229-435-0074

Poison Control: 1-800-222-1222

As a victim of a crime it is easy to feel you have no rights. The domestic violence Victim/Witness advocacy assistance program is here to:

- Give you moral support by providing someone with whom you may talk.
- Give you notice of court hearings and procedures.
- Provide orientation to the courtroom setting.
- Provide a companion to attend court with you and provide emotional support.
- Refer to social service agencies and other groups.
- Refer you to persons who can help you with problems resulting from the crime.
- Assist you with solving problems caused by the necessity of court appearances; for example, contacting your employer if you need to miss work.
- Inform the prosecuting attorney of your feelings about the case and any financial losses you may have suffered.
- After an arrest is made, the officer will assist you in making arrangements for your safety. The officer will stand by while you gather items, such as clothing for yourself and your children. The officer will transport you to the house of a friend or family in the Dougherty County area or to the police station where you can make arrangements to be transported by an officer to a shelter.
- The officer will also provide the above services if no arrest is made, because the suspect has left the scene, or if there is a lack of probable cause.

If you are a victim/witness to a crime, or in need of services, the criminal justice system must have your cooperation to ensure a successful outcome in your case. The criminal justice system stands ready to assist you in your time of need. If you are a victim/witness in need of assistance, please contact the agencies listed in this pamphlet for help, or contact us directly, if:

- Receive threats or intimidation for reporting the crime or acting as a witness.
- Remember or discover new information, discover additional property missing.
- Find or recover your own property, locate serial/model numbers of stolen items.
- Wish to speak with an investigator.

CRIME VICTIMS' BILL OF RIGHTS

The Albany Police Department is committed to the development, implementation, and perpetuation of the "Victim/Witness Assistance Program" as created and administered through the Dougherty County District Attorney's Office, and the State Court Solicitor's Office. In this regard, the Police Department recognizes that:

- Victims and witnesses have a right to be treated with fairness, dignity, and compassion by emergency services, criminal justice personnel, news media, and the public.
- Victims and witnesses have a right to protection from intimidation and harm.
- Victims and witnesses have a right to be informed concerning the criminal justice process.
- Victims and witnesses have a right to counsel. The Assistant District Attorneys and State Court Solicitors are responsible to protect the interests of victims/ witnesses and to explain the case in non-technical terms.
- Victims have a right to restitution for expenses of property loss incurred as the result of a crime (O.C.G.A. 17-15-1). When restitution is ordered, they have a right to have that order enforced. Contact www.cjcc.georgia.gov/victims-compensation. Victims have a right to preservation of property and employment. Victims and witnesses have a right to due process in criminal court proceedings.
- Victims and witnesses have the right to be notified when the accused is released from jail by contacting the Dougherty County Sheriff at 229-431-2166.

To apply for a Restraining Order, Temporary Protective Order, or Arrest Warrant:

1. Restraining Order: you must contact Magistrate Court 229-431-3216.
2. Temporary Protective Order: you must contact Magistrate Court at 229-431-3216.
3. Criminal Arrest Warrant: contact Magistrate Court at 229-431-3216

Other Law Enforcement

Albany State University 229-430-4711
Dougherty County Police 229-430-6600
Georgia Department of Natural Resources 229-430-4252
Federal Bureau of Investigations 229-434-1489
Georgia Bureau of Investigations 404-244-2600
Georgia State Patrol 229- 430-6585